



## JESSICA RODRIGUEZ

Consultant

*“I am committed to customer service values, cultivating trust-based leadership cultures, and responsive problem solving.”*

Jessica Rodriguez brings more than 14 years of experience in oversight and leadership of customer-facing and administrative support operations in healthcare and scientific research. She is adept at cost-effective financial stewardship, planning, and profit/loss ownership. As a former Director of Food & Nutrition Services, Jessica demonstrated a refined expertise of restoring and improving departmental performance and service levels. She offers an effective interpersonal style that actively fosters productive relationships with internal and external partners, representing a wide variety of professional backgrounds.

Recent projects include:

- ▶ Authored standard operating procedures, protocols, and policies encouraging stewardship of food resources in order to improve the overall cost of goods, while fostering a cost-conscious work atmosphere
- ▶ Developed a tracking system to gauge employee performance and document individual awards and achievements, resulting in tangible progress in engagement score improvements from the 60th to 75th percentile

### PRIOR EXPERIENCE

Jessica's healthcare industry experience includes:

- ▶ ***Director of Food & Nutrition Services, Morrison Management Specialist.***  
Jessica took on a pivotal leadership role within the food and nutrition department with a critical mandate in restoring and improving the department's performance in employee engagement. She did this while assuming oversight of key departmental functions in budget management, human resources, workforce-management relations, and process improvement.
- ▶ ***Bio-nutrition Research Manager, University of Virginia***  
In this role, Jessica worked with the National Institute of Health funded research project in bio-nutrition research to create metabolically balanced diets in support of investigations; while managing a limited budget with significant constraints on capital and operational purchasing.

### PROFESSIONAL RECOGNITIONS

- ▶ Registered Dietitian
- ▶ Master of Business Administration, Averett University
- ▶ Bachelor of Science in Dietetics, Andrews University

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