



James Swisher
Consultant

“Soriant’s collaborative approach and deep experience help you accelerate the pace of improvement so that you can focus on what really matters: great processes that support great patient care. It’s a privilege to serve those who serve the healthcare needs of their community every day.”

James Swisher is a collaborative healthcare leader and advisor who brings more than 20 years of experience in hospital and homecare operations and performance improvement. Coupling his experience with extensive certifications in engineering, Lean Six Sigma, and project management, James is skilled at identifying and addressing the root cause of issues to gain meaningful and sustainable improvements in operational efficiency and cost.

PRIOR EXPERIENCE

James served as Vice President of Support Services for a multi-hospital system, overseeing 14 departments, including Biomedical Services, Engineering Services, Environmental Services, Food & Nutrition Services, Hospitality Services, and Security Services. He understands the important role these critical services play in the patient experience and in a hospital’s bottom line. James’s support services team consistently led the health system in patient satisfaction, operational efficiency, and cost management.

In addition, he has operational leadership experience in Supply Chain Management and Pharmacy, where he led an organizational clinical quality value analysis program, partnering with physicians to select and implement optimal therapeutic solutions and significantly lower costs. James also has experience in overseeing an enterprise Project Management Office, managing a portfolio of both large scale projects and focused healthcare services improvement efforts. And, with experience as a successful chief executive for a homecare company, James understands that healthcare extends beyond the four walls of the hospital.

PROFESSIONAL CERTIFICATIONS

- ▶ Licensed Professional Engineer (PE)
State of Virginia
- ▶ Project Management Professional (PMP)
Project Management Institute
- ▶ Lean Green Belt
Institute of Industrial Engineers
- ▶ Six Sigma Yellow Belt
Institute of Industrial Engineers

In addition to his Bachelor of Science and Master of Science degrees in Industrial & Systems Engineering from Virginia Tech, James received his Master of Business Administration (MBA) from Mary Washington College, where he graduated at the top of his class.