



The Soriant Experience

Optimal program design and outcomes require expertise and the specific application of strategy, best practices, and program accountability.

Our team of seasoned consultants are renowned subject matter experts that lead the quality validation, regulatory compliance, leadership development, and program development to achieve a support services model with long-term sustainability at the forefront.

Learn more about our team and services today at info@soriantolutions.com.

Soriant Results:

Average Savings Per Project: \$2.9M

Typical Annual Return On Investment: 386%

Actual VS. Projected Savings Per Project: 112%

“All of you have proven many times over why we made the right, best choice by selecting Soriant to be our partner. You have a great team of experts that cannot be beat.

*Barry Watkins
Administrative Director*



INTERIM MANAGEMENT

Client Solution
Success Story

Client Profile

UNIVERSITY OF NORTH CAROLINA HEALTHCARE SYSTEM

Region: Southern

Bed Size: 316

Department: Plant Ops & Maintenance

Type: Contract & Self-Op

Status: Non-Profit

Key Outcomes: (1) On-site management provided during a critical period, (2) policies & procedures implemented, and (3) regulatory compliance issues resolved.

Soriant’s Interim Management services provides the stability required to successfully navigate your team during any critical time of transition, staffing shortages, inspections, & so forth.





WAYNE UNC – DIRECTION DURING CRITICAL TRANSITION

Regulating Policies & Processes, Resolving Compliance Issues

Wayne UNC Health Care has served the South for over 100 years. They believe in providing high-quality healthcare that's cost-effective. The sudden departure of Wayne's Plant Engineering Director left a key position vacant at a critical time. Two Joint Commission inspections were pending, and the hospital was completing a \$40M+ construction project. Based on previous project successes, the client re-partnered with Soriant to support them through this challenging time period.

Significant internal department challenges to be addressed during the transition period included:

- ⇒ Critical staffing shortage in operations & maintenance departments, with 11 of 23 positions vacant/soon to be vacant
- ⇒ Recent implementation of a computerized maintenance management program (CMMS) was in need of completion and optimization
- ⇒ Low department morale and engagement
- ⇒ Key contracts were expired, or expiring, requiring immediate attention



THE SORARIANT SOLUTION

Soriant identified in collaboration with the Wayne leadership team the need for interim management with specific skill sets in Lean Six Sigma, Facilities Operations, Expense Rationalization, Team Building, Regulatory Compliance, and Construction Management. Due to the complexity of requirements the project was split into multiple phases with an emphasis on team building and regulatory compliance in the first phase – the interim director for this phase had a background in facilities management and a strong skill set in Lean Six Sigma and Team Building. In the second phase of the project a new interim manager was phased in that focused on Construction Management, Facilities Operations, and Expense Rationalization. This model focused on skill placement versus role placement insured a successful engagement focused on the outcomes required by the organization.

PROJECT RESULTS

- ✓ Efficient preparation for Joint Commission inspections
- ✓ Immediately established trust internally with the plant engineering team and key Wayne UNC stakeholders
- ✓ Policies and procedures were quickly assessed and improved
- ✓ Addressed regulatory compliance issues
- ✓ Steady leadership through a time of crisis and change
- ✓ Assisted in selection of director candidate

**Impressed by our expert strategist's exemplary outcomes on this project?
Connect with us today simply by calling 770-777-6633,
or just send us an email at info@soriantolutions.com.**