

ASSESSMENT REVEALED SAVINGS OF UP TO 14.5 PERCENT

CLIENT: Health System
BED SIZE: 550+
REGION: Southwest
TYPE: Self-Op

DEPARTMENT:
Patient Transport Services

CLIENT PROFILE:

- Taxpayer-financed
- Community Owned

KEY OUTCOMES:

- Savings range 7.1-14.5%
- Improved response times
- Nurse workload reduced

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www.sorianthealthcare.com

CHALLENGE

This taxpayer-financed health network had many challenges in patient transport including:

- Approach was disjointed and isolated
- Nursing had been supplementing transport with an additional 11 FTE's
- Lack of confidence in Transport department timeliness and capability
- Overall unreliability of Patient Transport
- Staffing and efficiency performance lower than established benchmarks

Soriant was asked to redefine the departments strategy to maximize production and increase overall satisfaction. Our team was brought in to reduce cost and complexity of the operation.

SORIANANT SOLUTION

The Soriant team performed an in-depth assessment and quickly determined several challenges encountered by the health system. A comprehensive solution and implementation plan was created to address:

- Staffing
- Equipment
- Information systems
- Training

The solution focused on five key milestones to enhance Patient Transport at the facility from fragmented and unreliable to consistent, centralized, and efficient. Soriant quantified the risks, benefits, and costs so that the client knew exactly when and how to implement a solution that improved patient care and reduced workload on precious Nursing resources.



RESULTS

Soriant's focus was to significantly improve the departments production and satisfaction. With our proven approaches, Soriant links strategy with accountability to sustain results. The Soriant assessment provided the following key outcomes and a full-scale implementation plan.

- Financial improvement with a guaranteed savings
- Vendor contributed capital at no cost to the health system
- Significant return on investment
- The final solution will result in a Patient Transport reduction of costs from 7.1-14.5%



Healthcare is in the midst of a sweeping transformation as the demand for profitability continues. Soriant helps our clients capitalize on national changes with our extensive industry specific cross-sector expertise. We have completed over 1000 assessments from smaller hospitals (75+ beds), all the way to large health systems (4000+ beds) with implementations resulting in a minimum 8% increase to the bottom line.

IMPLEMENTATION WILL IMPROVE PATIENT TRANSPORT COSTS UP TO 14.5%

For more information about achieving similar success, please contact us at 770.777.6633 or info@sorianthealthcare.com.

