

MEET THE TEAM | Carlos Campos-Loera, *Consultant*



"I enjoy working with support services because they play a huge role in patient satisfaction and the patient's healing process. I am humbled to work with these dedicated team members providing guidance and tools to make their jobs efficient and effective so that they can focus on connecting with patients served daily."

Carlos' Expertise...









Carlos Campos-Loera brings more than 20 years experience in management, business development, and leadership experience to healthcare services. He is a quality-focused operations driver, problem solver, and customer service leader credited with building operations centered on responsive support. Carlos elicits top performance through staff mentoring, recognition, and well-rounded training.

CAREER HIGHLIGHTS:



In his most recent position as the Chief Operating Officer, Carlos provided support and management to EVS/Laundry/Food Services/Patient Transportation/Landscaping and Grounds Services for all hospitals contracted with Hospitality Healthcare Services.

Additionally, Carlos worked for Sodexo Healthcare from 2000 – 2013 in positions of increasing responsibility. From 2009-2013, he served as General Manager for Arizona Heart Hospital, where he managed the daily operations of FNS.

AREAS OF PROFICIENCY:

-  Contract Negotiation
-  Concept Branding/Marketing
-  Retention Training
-  Multi-Unit Management with P&L Acumen
-  Retail Operations
-  Environmental Services
-  Patient Transportation
-  Linen Services

CERTIFICATIONS

-  **ServSafe Certified**
-  **Human Resources/Diversity/EEO/Affirmative Action Certification**
-  **Lean Six Sigma Certification, Hawkeye Business solutions**

SORiant RESULTS

Average VS Projected

112%

Savings Per Project

Annual Return on Investment

386%



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